



We at **Metal Creations** thank you for the opportunity to quote you on your steel / automation requirements. The information hereunder is very important and forms the basis of our contract. On acceptance of the quotation please sign and return together with proof of payment.

TERMS and CONDITIONS

This quotation is based on current prices and is valid for **30 days** only. Should any pricing increase thereafter, we reserve the right to alter the stipulated pricing.

- All *automation and access control* commissions, installations and servicing are strictly **C.O.D.**
- All steelwork commissions require a **50% deposit** of the total amount upon acceptance of this quote. Final payment is required on day of completion and installation.

All work remains the property of Metal Creations and is deemed moveable property for the purpose of this agreement until full and final payment is received.

All **designs, images and drawings** must be signed and received in writing / hardcopy – no verbal instructions re design work will be accepted. Should there be a requirement for an **AutoCAD drawing**, Metal Creations will compile and submit same only upon *acceptance of a commission*.

Delivery times are determined upon acceptance of monies and documentation received, and usually take between 4 and 6 weeks (working days of Monday to Friday only) from start to delivery and installation. This lead/lag time can be *reduced or increased* depending on availability of materials, layouts and intricacy of design, change in design, weather conditions and supplier delays.

Manufacture and delivery times are also affected during our busy periods, i.e. July and November / December.

We cannot be held responsible for supplier and/or material delays and therefore do not accept late payments in lieu of the above situation/s arising or clients withholding monies for reasons above our control.

Whilst every precaution in installing/delivering work will be taken, responsibility cannot be accepted for damage to wall surfaces, floors, windows, tiles, carpets, (internal/external) etc. Metal Creations agrees however to negotiate terms if such damages i.e. broken/cracked tiles, chips to plaster, welding spots/holes etc. are severely affected over and above the norm (approximately 1.5 meters radius surrounding specific work area). *The terms of which must be mutually agreed upon by both client and Metal Creations.*

During onsite manufacture / final stages of installation of a commission, Metal Creations cannot be held responsible for *alternative contractors damaging steel / automation products*, nor held liable for costs to repair and/or replace same.

Claims for patent or latent defects in the goods delivered / in the installation thereof shall only be considered should such claims be made in writing and be received by Metal Creations within seven (7) days after the execution of the order. No variation or additions hereto shall be of effect unless reduced to writing and signed by both client and Metal Creations.

IMPORTANT notes:-

- Building regulations (SABS Standards) stipulate that all balustrades are to be manufactured at *1.0 metres* high and pool fencing at *1.2 metres*. Any deviation from this is the clients' onus.
- Onsite manufacture is affected by poor building, poor adhesives and poor / cheap tiling.
- Installation is affected by building specifications, gradient and alternative contractors on site.
- Post galvanizing process, spots on the material appear raw and rough to touch – this is an unavoidable process.
- Due to said process, some **light colours** and **white** powder coated (epoxy) products, including **cast iron castings**, may be affected and result in *fish eyes, bubbles and/or pin holes* – this is an unavoidable process.
- Not all powder coating colours are available for exterior usage and therefore require an additional clear coat (UV protection) to prevent from environmental factors – this is an additional cost.
- Coastal premises with powder coated products should acknowledge that sea salt is corrosive thus reducing the life span of the product.

Acceptance of Quotation & Terms: - Authorized Signature/s

By signing hereunder, the client hereby agrees to and accepts the terms and conditions of the sale. Please **PRINT** and **SIGN** your name. If more than one party, then both must sign.

CLIENT Name and Signature 1

CLIENT Name and Signature 2

Date